Question - Bank

Class – XII Sub. – English (General)

अध्याय	सहायक डिजिटल सामग्री
Lesson 1- Teach Me to Listen, Lord	https://bit.ly/3n2Vb88
Lesson 2 - A friend who came from the sky	https://bit.ly/36eitRr
Lesson 3- A father's Letter	https://bit.ly/3fIR9O3 https://bit.ly/2Jnju2k
Lesson 4- Wonderful World	https://bit.ly/340ZfiP
Objective Determiners and Prepositions Subjective Question-Answer Analytical Unseen Passage Note Making Advertisement Notice	https://bit.ly/33hx8vq https://bit.ly/3kDofCO https://bit.ly/2UBwKCD https://bit.ly/2DakXFV https://bit.ly/3loIZ0c
Lesson 7- In the Country	https://bit.ly/3gpGhFg https://bit.ly/3gqfHxo
Lesson 8- Ends and Means Lesson 10. The Hill Ten Tennels	https://bit.ly/2GfLp2n https://bit.ly/3bhAT6g https://bit.ly/3k87Sgq
Lesson 10- The Hill- Top Temple Lesson 11- The Rightful Inheritors of the Earth	https://bit.ly/2Wx5qq8 NA
Objective Tense L10-Auxiliary Verbs Conjunctions & Articles	https://bit.ly/3kqSgVv
Subjective Question-Answer Analytical Paragraph Writing and Report Writing L7,8,10,11-Formal & Informal Letters	https://bit.ly/39OF6iX https://bit.ly/3aFvKVi https://bit.ly/3hVG7XI https://bit.ly/3jXziWd https://bit.ly/389Sagd
Lesson 12-The Value of Man	https://bit.ly/30hCm7E
Lesson 13- Forest and River	https://bit.ly/2PMu3Pv
Lesson 15 - The Eyes are not Here.	https://bit.ly/37dI13B https://bit.ly/375XDGg
Lesson 19- The Gita and Swadharma and other chapters	From workbook
Objective Tense, Use of Anticipatory 'It' Subjective- Question Answer Analytical Chapter's based Analytical Question	NA

All videos can be found on these links:

1. https://www.youtube.com/channel/UCH8sGzniUf8IbTJvqyYUWuQhttps://bsemp.nic.in/OnlineServices/LearningCenter/Default.aspx

Section – A (Reading)

Q.1) Read the passage carefully and answer the questions given below it: (2016)

The Jataka Stories recount the many previous births of the Buddha in human and animal lives. In all there are 547 stories, originally told by the Buddha to his disciples. They were written down in Pali Language around 400 B.C. and absorbed into the Buddhist Canon not long ago after his death. The stories show the progression of his lives through many incarnations, gradually acquiring the wisdom, selflessness and thoughtfulness which eventually lead to enlightenment. In each birth he performed some meritorious deed to bring him spiritual progress. Here is one of his stories.

A hare once lived in the forest with his animal friends, the jackal, the otter and the monkey. The animal respected the hare as he was wise and gentle. One day he said that they should all fast and give whatever food they gathered to whoever needed it. So the monkey found ripe mangoes, the jackal found a Lizard and a pot of milk and the otter found a fish. But the hare could not find any food and vowed that if anyone is hungry, he would offer him his own body. His tremendous vow was heard by the earth herself, who told Sakka, Lord of the devas. He decided to test the hare.

Sakka entered the forest disguised as a beggar and asked hare for food. 'Please eat my body' -the hare replied without hesitation.

So, Sakka built fire and the hare willingly ran into the flames. Feeling no pain, he rose upto heaven. In gratitude Sakka, drew an image of hare on the moon for everyone to see and remembr the hare's self sarifice.

Questions:

(a)	Jataka stories are related to the previous incarnations of		
	(i) Lord Krishna	(ii) Mahavee r	
	(iii) Datatreya	(iv) Gautam Buddha.	
(b)	The stories are written in	Language.	(1)
	(i) Sanskrit	(ii) Pali	
	(iii) Prakrat	(iv) Awadhi.	
(c)	The wise animal was	:	
	(i) Monkey	(ii) Otter	
	(iii) Hare	(iv) Jackal.	

(d) Sakka enter	ed the forest in disg	guise of:		(1)
(i) a begg	gar	(ii) a monk		
(ii) a fakir		(iv) a peasant.		
(e)The Jataka S	Stories contain	stories.		(1)
(i) 547		(ii) 457		
(iii) 754		(iv) 745.		
(f)Word ' prev	ious ' relates to	······································		(1)
(i) Preser	nt	(ii) Past		
(ii) Future	.			
Monkey found.	as food to be	given to a needy person.		(1)
(i)	Bananas	(iii) Guavas		
(ii)	Ripe mangoes	(iv) oranges		
(h) The Jatak	ka stories were wri	tten in		(1)
(i)400BC	(ii) 400AD			
(iii)420BC	(iv)420AD			
What reward o	lid Sakka give to h	are for his self sacrifice?	(2)	
	•		(2)	
	(i) a begg (ii) a fakir (e)The Jataka S (i) 547 (iii) 754 (f)Word ' prev (i) Preser (ii) Future Monkey found. (i) (ii) (h) The Jatak (i)400BC (iii)420BC	(i) a beggar (ii) a fakir (e)The Jataka Stories contain (i) 547 (iii) 754 (f)Word ' previous ' relates to (i) Present (ii) Future . Monkey foundas food to be (i) Bananas (ii) Ripe mangoes (h) The Jataka stories were wri (i)400BC (ii) 400AD (iii)420BC (iv)420AD What reward did Sakka give to h	(ii) a fakir (iv) a peasant. (e) The Jataka Stories contain stories. (i) 547 (ii) 457 (iii) 754 (iv) 745. (f) Word ' previous ' relates to	(i) a beggar (ii) a monk (ii) a fakir (iv) a peasant. (e) The Jataka Stories contain stories. (i) 547 (ii) 457 (iii) 754 (iv) 745. (f) Word ' previous ' relates to

Unseen Passage 2

2. Read the passage carefully and answer the questions given below it:

Because our eyes are so valuable to us both for work and for play, it is important that we should take very great care of them. By using our eyes foolishly it is possible to damage them so severely that they never fully recover. For this reason, it is wise to observe a few simple rules, especially when reading, writing or doing other close work such as making models.

Whatever work we are doing there should always be enough light. It should be sufficiently strong and should at the same time be, evenly spread. If we are writing we should be in such a position that the hand which holds the pen does not cast a shadow on the paper, where the letters are being formed. Very strong light should be avoided since it is tiring for eyes, particularly when reflected from a sheet of white paper.

When reading or writing it is best to sit straight, but quite comfortably, and to have the page about twelve inches from the eyes. Never look directly at a very bright light, such as the sun or a welder's arc, unless you have thick dark glass to look through. Lights as bright as these can quickly damage the retina beyond repair.

Questions:

- (a) Eyes are valuable to us : [1]
- (i) for work (ii) for play (iii) for work and play (iv) none of these.
- (b) By using our eyes foolishly it is possible to: [1] (i) protect them (ii) neglect them. (iii) damage them severely (iv) none of these.
- (c) The word 'observe' in the passage means : [1] (i) break (ii) follow (iii) ignore (iv) see.
- (d) Whatever work we are doing there should be enough: [1] (i) air (ii) sound (iii) noise (iv) light.
- (e) Very strong light should be avoided since it is: [1] (i) tiring for the eyes (ii) comfortable for the eyes (iii) does not affect our eyes (iv) All the above.
- (f) The verb form of simple is: [1] (i) simple (ii) simplify (iii) simplicity (iv) None of these.
- (g) Whatever work we are doing there should be: [1] (i) enough light (ii) sufficiently strong light (iii) evenly spread light (iv) All of these.
- (h) While reading or writing the page should be......from the eyes. [1] (i) twelve inches (ii) twenty inches (iii) two inches (iv) twenty-two inches.
- (i) Why we should not look directly at a very bright light? [2] (j) What care should we take while reading or writing? [2]

- 2. Read the following passage and answer the questions given below it:
- (i) Destruction of forests has a major impact on the productivity of our croplands. This happens in two ways. Soil erosion increases manifold and the soil literally gets washed away, leading to an accentuated cycle of floods and droughts. But equally important is the impact of the shortage of firewood on the productivity of croplands. When firewood becomes scarce, people begin to burn cow dung and crop wastes. In many places cow dung and crop wastes are now the major sources of cooking energy. Thus, slowly every part of the plant gets used and nothing goes back to the soil. Over a period of time this nutrient drain affects crop productivity. Add to this the technology of the Green Revolution, the technology of growing high yielding varieties on a limited diet of chemical fertilizers like nitrogen, phosphates and potash. The total biomass production goes up and so does the drain of the nutrients from the soil.

Questions:

(A) Make notes in points, from the above passage, using abbreviations, where necessary and supply a suitable title also. [5] (B) Write a summary of the above passage in about 90 words. [3]

(ii)

Life is not a bed of roses, but a bed of thorns. It is full of dangers and difficulties. In the race of life, we should not be afraid of the risk which is but natural. Success in any work in life goes to those persons who welcome risk. Science would not have made such wounderful achievements if our scientists had not risked their lives and comforts. The more difficult a work is. the harder should be our efforts to perform it. Life is not a smooth sailing. Petty difficulties frighten a weak heart, who is not prepared to take a risk. But brave hearts achieve fame and honour because they enjoy taking risks. In short, risk brings success and works miracles.

Questions:

- (A) Make notes in points, from the above passage, using abbreviations, where necessary and supply a suitable title also. [5]
- (B) Write a summary of the above passage in about 90 words. [3]

Section – B (Writing)

- Q 3. Advertisement / Notice / Poster
- (I) You are B. Reddy of Bhopal. You want to let out a house. Write out an advertisement to be published in the classified column of a newspaper. [5]
- (ii) You are Ankit Gupta. You have found a school bag in your school compound. Prepare a 'Lost and Found' notice.(2016)
- (iii) You are Alok Gupta, the secretary of the cultural activities of your school. Draft a notice giving information about the selection of two participants from your school to take part in the inter-school debate competition.
- (iv) Prepare a poster on 'Say no to Drugs'.(2016,2018)
- (v) Design an attractive and instructive poster of the Delhi Police to educate and warn the people against-unclaimed articles like dolls, tiffin boxes, suitcases, bags, transistors, mobiles lying in public places/trains/buses.
- (VI) Your father has been transferred to another city. You want to sell certain household goods design a suitable advertisement to be published in local newspaper.
- VI) You are Aishwarya Patel, student of class XII of Govt. HSS, Dhar. You have found a tiffin box in the school play ground. Prepare a notice for school notice board.
- VIII) With the help of the clues given, design a poster in a suitable box entitled 'Don't be Cruel to Animals'.

Love them, feed them, shelter them, save animals, save the earth

IX) design an attractive poster with catchy slogans on 'Blood Donation Camp'.

Q.4. Formal Letter

[6]

A) With the help of the following words given below produce a write up on 'NSS Camp'

1.NSS Camp in Rampur village

(2016)

- 2.100 volunteers
- 3.Planting of trees
- 4.cleaning of drains
- 5. Adult literacy classes
- B) Produce a write up on Value of Games
- 1. Necessary for life
- 2.Removes monotony
- 3.Make our body healthy
- 4.Learning good habits
- 5.Develop quality and brotherhood
- C) You have witnessed an accident. Write a report for a newspaper in 100 words about the accident using the following details;

Where, when and how did the accident happen

People, vehicle involved, loss of life and property

The scene of accident, details of causalities-deaths, injured, hospitalized

- D) You are Kamal as a responsible citizen you have organized a campaign on 'Say No to Polythene Bags' in your locality. Write a report using the following input;
- i) campaign in our locality
- ii) disastrous effects of polythene
- iii) chokes the sewage system
- iv) to make public aware of its harm
- v) to make locality polythene free
- E) Last Monday you went to the hospital to see your friend who was admitted there. Using the following input produce a small write up on 'A visit to a hospital'
- (i) registration counter (ii) people in front of doctors room (iii) surgical ward (iv) nurses attending (v) medical ward-patients lying on their beds
- Q5. Formal Letter [6]
- A) Write a letter to M/s Deepali stationary mart,New market, Ratlam asking them to send their rates and terms of supply of stationary items

- B) Write a letter to the collector of your district about the lack of facilities and malfunctioning of the government hospital of your area.
- C) Write a letter to the collector of your district about the nuisance of loudspeakers in your area requesting him to impose a ban on the use of loudspeakers.
- D) Write an application to the principal of your school requesting him to issue a character certificate.
- E) You are Mohan student of class XII Govt. Higher Secondary School, Dewas Write an application to the Principal requesting him to issue you School Leaving Certificate/Transfer Certificate as you have to submit it in the office of Collector for your selection in revenue department.
- F) You are Aditi Pal residing at 53 Vikas Nagar, Ujjain. Write a letter to the Post master, complaining against the Post man of your area
- Q.6 In Formal Latter [6]
- A) Write a letter to your brother telling him how you have spent you summer vacation.
- B) You are Bharat Singh residing at 192, Dwaraka Colony, Bhind. Write a letter to your friend Harish congratulating him on his brilliant success in higher secondary certificate examination.
- C) Write a letter to your friend advising him to study English, Maths, General Knowledge and reasoning for competitive exams.
- D) Write a letter to your father requesting him to send you Rs 1000/- to purchase books/school and hostel fee
- E) Write a letter to your friend inviting him on your elder brother's/sister's marriage
- F) Write a letter to your father requesting him to permit you to attend the tour to Mandu.

Q.7 Composition [7]

Write an article on 'Man, Computer and Mobile' for your school magazine using following inputs ;

- i) So many technical devices
- ii) computer: a great invention
- iii) stores large data
- iv) a reliable device
- v) mobile: a basic necessity
- vi) wonderful various purposes
- vii) internet: a home of knowledge

OR

Write an essay on any one of the following topics in about 250 words:

- (a) Science: A Blessing or A Curse
- (b) The Problem of Unemployment
- (c) Value of Games and Sports
- (d) Pollution Problem: A Great Challenge
- (e) Festivals of India
- (f) COVID-19

Section-c Grammar

Q.8 Fill in the blanks[5]
1. I have seen places.(much, many) (2016)
2. The boy.... The bird.(catch/catches/catchs)

- 3.....knowledge is a dangerous thing.(a little/little/few)
- 4. I think it rain today.(may/might/can't)
- 5. There are.... precious books in the library.(much/any/some)
- 6. My brother is----- engineer. (the *I* an *I* a)
- 7. Did you buy----- sugar from the shop? (any I some)
- 8. **I** don't like----- of them. (either / neither)
- 9. You----- stop smoking. (must *I* should)
- 10. We are going----- a match today.

(playing/to play/played)

11. My friend lives New Delhi.(in/at/into)
12. Work hard lest you fail.(would/could/should)
13. Ram prefers milktea. (at /to/than)
14. Mr. David isEuropean.(a/ an/the)
15. I havefriends.(much/many)
16Ramayan is a sacred book(A/An/The)
17. My grandmother is hardhearing.(of /to/on)
18God bless you! with a doughter.(Can/Could/May)
19. The building hasdown (falling/fallen/fall)
20. He distributed sweetschildren(among/between)
Q.9 Do as directed- [5]
1. His brother sold all the gold. (Make question with 'How much')
2. I know the boy.(Change the voice)
3.(a) He is my brother.
(b) He is wearing a red shirt. (Combine to make relative clause)
4. He is so weak that he cannot walk. (Rewrite using 'tooto)
5. The child cried for milk. (Change into Past Continuous tense)
6. (a) He gets salary.
(b) He starts spending it.(combine using 'No soonerthan')
7 Daiy/write/een/either/with/hand (Arrange the jumbled words into a magningful
7. Raju/write/can/either/with/hand. (Arrange the jumbled words into a meaningful
sentence) 9. He makes too (Change the voice)
8. He makes tea. (Change the voice)
9. As soon as he closed his eyes, the telephone rang. (Rewrite using 'No
soonerthan' in place of 'As soon as') 10. They were playing feetball (Change into simple present tense)
10. They were playing football.(Change into simple present tense)
11. a/apple/an/day/the/keeps/away/doctor.(Rearrange the words to make a
meaningful sentence) 12. He does his duty (Change into negative)
12. He does his duty.(Change into negative)
13.a) The fan is high. b) Learnet touch it (Combine using 'sea that')
b) I cannot touch it. (Combine using 'sothat')
14. If you do not work hard, you will fail. (Rewrite using 'Unless' in place of 'If')
15.a) Sita does not depos (inin sentences using 'neither and)
b) She does not dance. (join sentences using 'neithernor)
16.Mr. Gupta teaches Hindi.(Change the voice)
17. She can't afford it. She buys a car.(combine the sentences using non finite
clause)

- 18. They (watch) television since morning(supply the correct tense of the verb in the bracket)
- 19. We are playing football. (Change the voice)
- 20. We saw a very good film yesterday. (Change the voice)
- 21. The student is very fast. He can win the race. (Combine sentences using 'so...that')

Section D

Q.10 Extract from the poetry-

Teach me to listen ,Lord
 To those far from me
 The whisper of the hopeless
 The plea of the forgotten

The cry of the anguished.

Questions-

1. A word similar in meaning to 'hear'

[1]

- i) pear ii) near iii) listen
- 2. The opposite word of 'near' is...

[1]

- i) far ii) clear iii) fear
- 3. Give the name of the poem from which these lines have been taken. [1]
- 2. Teach me to listen. Lord

To Those nearest me

My family,my friends, my co-workers

Help me to be aware that

No matter what words I hear

The message is,

'Accept the person I am, Listen to me'

Question:

- 1) What is the same meaning of the word 'Listen'?
 - (a)peer
- (b) dear
- (c) hear
- 2) What is the opposite of the word 'friend'?
 - (a) enemy
- (b) co-worker
- (c) oppressed

3) Name the Poem?

3 Can I admire the statue great When living men starve at its feet? Can I admire the park's green tree, A roof for homeless misery?

Questions-

- 1. Name the poet.....
 - i) Sri Aurobindo ii) W.H. Davies iii) William Rands
- 2. Give the meaning of the word 'starve'...
 - i) die of hunger ii)labour hard iii) work comfortably
- 3. Why does the poet say that he cannot admire the statue great?
- 4.

Some words have different meanings, and yet they are spelt the same.

A cricket is an insect, to play it it's a game.

On every hand, in every land, it's thoroughly agreed,

The English language to explain,

Is very hard indeed

Questions:

- i) Find out the opposite of 'different' [1]

 a) Same
 b) difficult
 c) hard

 ii) An insect and a game can be called...... [1]

 a) chess
 b) hockey
 c) cricket

 iii) What is thoroughly agreed? [1]
- 4. The wonderful air is over me.

And the wonderful wind is shaking the tree. It walks on the water, and whirls the mills And talks to itself on the tops of hills. Questions:

	i)	The opposite of the word 'bottom' is a) Wonderful b) top c) whirl			
	ii)	The word that rhymes with 'tree' is			
		a) will b) me c) mill			
	iii)	Name the poem.			
5.	Yet dear is far from cheap. A jumper is a thing you wear. Yet a jumper has to leap. It's very clear, it's very queer. and pray who is to blame for different meanings to some words Pronounced and spelt the same?				
	Questions:				
	i) What is the opposite of the word 'dear'?				
	ii)	a) Costly b) cheap c) precious The word 'Jumper' has two meanings. It's one meaning is one who jumps. What is its second meaning?			
		a) loose outer garment b) strange c) different			
	iii)	Name the poem?			
6.	Wise were the human hands that set her there Above the world and Times dominion; The Soul of all that lives calm,pure,alone, Revealed its boundless self mystic and bare				
	Question:				
	i)	What is the synonym of the word 'Soul'?			
	;;)	(a) Infinite (b) spirit (c) mystic What is the opposite word of 'Pure'?			
	ii)	(a) Impure (b) secure (c) sure			
	iii)	Name the poet of the poem?			

- Q.11 Answer any two of the following questions: **(4)** 1. Why does the poet regard earth as a friend? 2. Who are the people far from us? 3. What are the two meanings of the word 'cricket'? 4. What kind of life does the poet find in the woods? 5. Whom does the poet wish to trust? 6. How can one reach the temple? 7. What is the attire of the earth? 8. What is the difference between a selfish and a helpless man? 9. Why does the forest envy the river? 10. What did the poet see when he reached the temple? 11. What is the kingdom of water? 12. What is the forest's complaint about its life? 13. How does the river praise the forest? 14. Why does the river consider its journey meaningless? 15. What other meaning does the word 'ball' have? 16. What happens when you slam the a door? 17. How is copper used in a kitchen? 18. What makes the poet think that man is God's greatest creation? Q.12. Answer any seven of the following questions: [14] 1. What disability did Mini have? 2. What is the best way to disarm hostility?
 - 3. How was the bird fed?
 - 4. Who was Swami Arvasu?
 - 5. What did Birju see when he peeped inside the hut?
 - 6. What was Mini doing in the balcony?
 - 7. What miracle did the sage and his followers witnessed the next morning?
 - 8. Who were the first visitors to the farm?
 - 9. Why did Mohan name his ass truck sa'ab'?
 - 10. What instructions did the girl's parents give when they saw her off?
 - 11. What was Swami Arvasu doing under the banyan tree?
 - 12. Why did Kanchhedi say he beat up Ghasi?
 - 13. What happens if we prejudge people and future events?
 - 14. What was the 'ball' that in Mini's lap?
 - 15. Write two ways in which the crows irritated the author
 - 17. Where did Ghasi find the ass?
 - 18. What is the meaning of the word spastic?

- 19. What was Ghasi's complaint to the panchayat?
- 20. Why did the neighbourhood children not become friendly with her?
- 21. What should we never despise anyone for?
- 22. What happened when Birju went to collect firewood?
- 23. What did the author mean 'a safe remark'?
- 24. Why do you think Mini named the bird 'Mitra'?
- Q.13 Answer any one of the following questions:- [4]
- 1. What is the difference between playmates and schoolmates?
- 2. Describe the duck's farewell.
- 3. Do you think that the author was blind by birth? Justify your answer from the hints given in the story.
- 4. 'Explain, True equality is the only true morality or true wisdom'
- 5. Why did the Sarpanch say he considered an ass more reliable than a man?
- 6. Do you think that the title of the story 'Ends and Means' is suitable to its content?
- 7. Who do you think the story is about, Mini or the duck? Why?
- Q.14. Answer any four of the following questions: [8]
 - 1. What are distilled books like?
 - 2. What makes a team whole?
 - 3. Why must we take risk?
 - 4. What does the poet say about past and future
 - 5. Who will certainly reach to Lord Krishna?
 - 6. Which is the world's highest waterfall and where is it?
 - 7. How does the author compare the crafty, simple and wise men?
 - 8. What accounts for beauty in yourself?
 - 9. Why is the Gita beyond the mere intellect?
 - 10. How is the 'Angel Falls' compared to 'Niagara Falls'?
 - 11. Where have we come from to build our nation?
 - 12. How can one reach to have a look at the Angel falls.?
 - 13. What is 'the Angel Canyon'? And what is the 'Churun River'?
 - 14. Who can plan and carry out the things in a better way?
 - 15. What is idleness according to the author?
 - 16. What do people do for their harvest?
 - 17. How can you say that nature's bounty is boundless?
 - 18. What helps plants create colours and variety of tastes?
 - 19. Why is our society passing through changes in its value system?
 - 20. How much does the heart work in a day?
 - 21. When does the heart get rest? How much does it rest in a day?

- 22. Give a few examples of words that are 'happy' and words that are 'sad'.
- Q. 15 Answer any one of the following questions:- [4]
 - 1. Write the central idea of the poem 'The Risk'
 - 2. Write the central idea of the poem' The Psalm of Life'
 - 3. Write the central idea of the poem' We are the Future'
 - 4. In what categories does the author divide the books?
 - 5. Summarize the poem 'Words' in about 80 words.
 - 6. Write the central idea of the poem 'Beauty'
 - 7. Describe the importance of 'Gita' in 80 words.
 - 8. What do you understand by do's and don'ts?



हौसले के साथ करें 5 सकारात्मक प्रयास!

आप स्वामी हैं सकारात्मक सोच और बुलंद हौसलों के. परीक्षा जैसी साधारण प्रक्रिया को अपने मन-मस्तिष्क में डर का स्वरूप न लेने दें.

परीक्षा का डर निकालें - करें पाँच प्रयास

• प्रश्न • शंकाओं का समाधान

- जिज्ञासा सकारात्मक सोच
- सीखने की ललक
- विषय वार अध्ययन
- गृह कार्य व पुनर्निरीक्षण

पूछिये

रखिये

करिये

बताईये

• समस्या व दुविधा

चाहिये

- अनुशासन व अभ्यास
- कक्षा में एकाग्रता

सोमवार से शनिवार – प्रातः ८ बजे से रात ८ बजे तक

उमंग किशोर हेल्पलाइन रोल फ्री नं 14425

निश्चिंत रहिये आपकी पहचान / बात / समस्या या घटना को गोपनीय रखा जाएगा।











